



# YMCA UpTurn Program Membership Contract

Welcome to the UpTurn Program at YMCA Northumberland sponsored by the Ryan Huffman Foundation. We acknowledge the important step you have taken towards mental health through activity.

## General Terms & Conditions

As a YMCA UpTurn Member, I understand and agree to:

- A YMCA membership is not transferable, and I will not loan my membership card to another individual.
- YMCA fees are subject to change. The YMCA will provide notice to me at least 2 weeks before the date the change takes place. To ensure YMCA information arrives to me promptly, I will notify the YMCA of any change in my contact information.
- Cancellation Policy: My membership can be cancelled at any time and must be made in writing and/or in person to YMCA Northumberland. Notification for Monthly memberships must be received 5 days prior to the next draft date. A Term membership may be cancelled at any time and the balance of the membership will be refunded to me. Cancellations will not be back-dated. The membership card must be returned to the YMCA upon membership cancellation.
- Any interruption in use of my membership due to medical, or other personal reason(s), is not subject to a refund. Contact us to inquire about putting your membership on hold.
- The YMCA is unable to accept responsibility for lost or stolen items on YMCA premises.
- The YMCA reserves the right to terminate membership privileges, without refund, for an account overdue more than 20 days, or for failure to comply with terms and conditions including adherence to YMCA etiquette (below).
- This contract is initially for 3 Day Passes. Should it be determined that a membership is beneficial, a 1 Month Membership will be provided through the UpTurn Program. At the end of this 1 Month period, should it be determined that a longer membership is beneficial, the membership will be extended to a 3 Month Membership Contract through the UpTurn Program. At the end of the 3 Month period, you will have the option to provide payment to continue with the membership. Financial assistance is available and can be requested. Financial assistance is made possible through the generosity of our community, donors, YMCA staff, volunteers and members to those who are unable and not unwilling to pay the full amount. To ensure the YMCA can assist as many people as possible, if you have qualified for assistance, your level of assistance will decrease by 10% on your anniversary date. Please contact membership services to make other arrangements.

## YMCA Etiquette Statement - Our Commitment to Each Other

The YMCA is a shared experience for everyone to enjoy. Each of us can make it better for all by being considerate to others. YMCA members, staff and volunteers pledge to treat one another with respect and dignity. Please read the Code of Behaviour for members and visitors on our website [ymcanrt.org](http://ymcanrt.org). The YMCA reserves the right to suspend or cancel a membership in its sole discretion for inappropriate behaviour or failure to comply with YMCA etiquette.



# YMCA UpTurn Program Membership Contract (cont)

## Your Safety is Important to Us

The YMCA is your partner in achieving an enhanced quality of life through a healthier body, mind and spirit. Our YMCA commitment to proper maintenance and upkeep of our buildings and equipment is an important part of ensuring a safe environment for all to enjoy. This may result in temporary interruptions in service or access to specific areas or equipment within the facility, such as the pool. Membership fee adjustment(s) shall not apply due to maintenance, repair or refurbishment by the YMCA.

## Limitation of Liability

While YMCA staff and instructors make every reasonable effort to minimize exposure to known risks, the YMCA recommends that you consult with your physician before participating in any YMCA program, and/or using any YMCA fitness equipment or facilities. The YMCA staff, instructors and volunteers are not licensed medical care providers. You understand and agree that in registering for a YMCA program and/or using any YMCA fitness equipment or facilities, you may be involved in physical activity and that with any equipment or facilities, you agree that you are participating voluntarily and do so at your own risk and you agree to fully release the YMCA and its officers, directors, agents, staff, instructors and volunteers from all claims or lawsuits for any injuries, death, property damage or theft, losses or any liability of any kind, arising directly or indirectly out of your participation in YMCA programs and/or use of any YMCA fitness equipment or facilities.

## YMCA Commitment to Privacy

YMCA Northumberland is committed to protecting personal information by following responsible information handling practices. We collect and use personal data in order to better meet your service needs, to ensure a safe environment while members are visiting our centres, for statistical purposes to inform you about the YMCA program in which you are registered, to complete payment transactions and satisfy regulatory obligations. You may also hear from us periodically about other YMCA programs, services and opportunities that may interest and benefit you. Visit our website at [www.ymcanrt.org](http://www.ymcanrt.org) for more information on our YMCA privacy statement.

Signature \_\_\_\_\_

Date \_\_\_\_\_

