



Your feedback matters.

In February 2024, YMCA WorkWell ran a national Child Care Experience survey and heard from thousands of parents across Canada.

At YMCA Northumberland, we heard from 26% of you and we want to take the opportunity to share the feedback and the corresponding areas of focus for our Y.



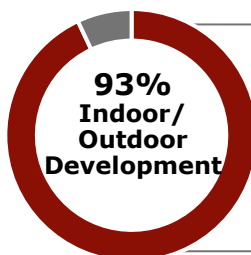
Our Key Strengths

Of all survey respondents, here are our top 3 insight scores for our YMCA on a 1-100 scale. Serving diverse individuals across Northumberland, we are proud to report our top strength for both Child Care and School Age was Acceptance – this strength is a key value and cornerstone of who we are.

Score on a 1-100 Scale: Child Care



Belief that each family's values, culture and beliefs are accepted at our centres.



Belief that children have a good balance of indoor & outdoor play at our centres.

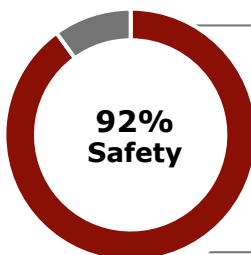


Belief that children have a fun experience at our centres.

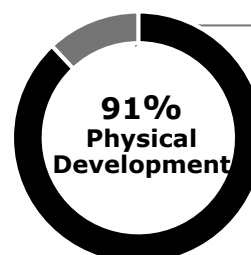
Score on a 1-100 Scale: School Age



Belief that each family's values, culture and beliefs are accepted at our centres.



Belief that all children are safe at our centres.



Belief that our centres support children's physical development.

Our Focus Areas



**Inviting
Space**

We will be assessing all centre environments to ensure we are meeting our curriculum standards.



**Communication/
Access to
Information**

We are committed to improving timely communications and will continuously update our website with the latest information to keep you informed.



**Cognitive
Development**

We will actively work to enhance staff and parent understanding of how play fosters cognitive development in children.